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NITED STATES PATENT AND TRADEMARK OFFICE

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In re application: Brenner et al.

Serial No.: 09/661,279

Filed: September 14, 2000

For: Apparatus and Method for Workload Management Using Class

Shares and Tiers

Group Art Unit: 2126

Examiner: Opie, George L.

Attorney Docket No.: AUS9-2000-0268-US1

Certificate of Mailing Under 37 C.F.R. § 1.8(a)

I hereby certify this correspondence is being deposited with the United States Postal Service as First Class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on March 17, 2004.

By: Rebecca Clayton

RESPONSE TO OFFICE ACTION

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Technology Center 2100

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

No fees are believed to be required. If, however, any fees are required, I authorize the Commissioner to charge these fees which may be required to IBM Corporation Deposit Account No. 09-0447. No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to IBM Corporation Deposit Account No. 09-0447.

In response to the Office Action dated December 23, 2003, please amend the above-identified application as follows:

Listing of Claims begins on page 2 of this paper.

Remarks begin on page 11 of this paper.